

Customer Return Request Form

S3-FM-03

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This form is required to report any customer problems to QA for warranty claims. Attach any relevant correspondence, discrepancy reports, and pictures to this form for submittal. Upon receipt of this form, the discrepancy will be researched by our quality department. You will be notified of our findings and will be advised on how to proceed with resolution.

Completed by Customer

Completed by Customer:

Company: _____ Date: _____

Contact: _____ Phone: _____

Title: _____ Fax: _____

E-mail: _____

Part Number: _____

Serial Number: _____

Qty Rejected: _____

Customer PO#: _____

Discrepancy discovered during:

Receipt Installation

Inspection Operation

Please Provide a detailed description of the problem and basis for rejection:

Discrepancy Category:

Cosmetic Out of Spec

Damage Shortage

Functional Documentation

Corrective Action Requested:

Credit & Replace Technical Assistance

Warranty Repair Documentation

Credit Only Document(s) Requested _____

Completed by S3 AeroDefense

Completed by S3 AeroDefense SALES DEPARTMENT

S3 Sales Order #: _____

S3 Pick Ticket #: _____

S3 Invoice #: _____

Additional Information:

Completed by S3 AeroDefense QUALITY DEPARTMENT

Credit and Replace Credit Provide Documents

Authorize Return R.M.A. _____ Provide Technical Assistance

QA Notes:

Warranty Approved
 Warranty Denied
 Credit Approved
 Credit Denied

Details for Approval / Denial

Approved by: _____

Signature: _____

Date: _____

Revision Date	Revision Summary
3/13/2023	Rev 3